

Action Facilities Management COVID-19 Response

General and Detailed Cleaning for Decontamination/COVID-19 Conditions

Action Facilities Management, Inc. performs cleaning which exceeds CDC and industry guidance regarding the Decontamination / COVID-19 conditions. AFM offers four (4) levels of cleaning and sanitation to disinfect facilities:

- 1: Regular Daily Cleaning (pre-COVID-19)
- 2: Cool Area Response including Enhanced Sanitization and High Touch Points
- 3: Warm Area Response
- 4: Hot Area Response

Each of these types of cleaning vary from each other in the level of detail and presumed task based on the needs of the room or facility. The following information is to provide more detail regarding the additional measures above regular daily cleaning which can be implemented to address Decontamination / COVID-19 response.

Cool Area Response Enhanced Sanitization and High Touch Points

This level of cleaning is the first line of defense in an effort to prevent community spread of viruses. AFM performs this level of disinfecting to supplement current day and/or night cleaning services. Services are provided throughout the common areas and inside facility spaces on high touch point surfaces.

Warm Area Response

This level of cleaning is in response to a potential Virus or COVID-19 issue which may be unconfirmed and is implemented as a precautionary measure. This level of disinfection is more detailed than Enhanced Sanitization and is focused on the known contact trace reporting.

Hot Area Response

This level of cleaning is implemented when there is a confirmed case of a Virus or COVID-19. It is more detailed than Enhanced Sanitization and Warm Area Response and focused on contact tracing.

“Hot” areas are cordoned off and cleaned 24 to 48 hours after notification to provide for the natural reduction in viral load within the hot area and to provide adequate planning for the work to be performed.

